

# HYBRID TROLLEYS

- Traditional shopping trolleys are made from zinc-plated steel wire and tube. This means they...
  - Are heavy for customers to manoeuvre.
  - Are valuable as metal scrap.
  - Can cause damage to shop-fittings, particularly glass doors.
  - Can twist or bend out of shape.
  - Wires in the basket can come loose and cause injury.
  - Only offer the handle area for branding.
- Hybrids are made from a strong plastic basket fixed to a zinc plated steel chassis. This means they...
  - Are lighter for customers to manoeuvre.
  - Difficult to disassemble plus less than half the metal content of a traditional trolley therefore no value as metal scrap.
  - Glance off glass doors and shop-fittings without scratching.
  - The plastic has memory so bounces back into shape immediately on impact without twisting or breaking.
  - Can be manufactured in corporate colours and from recycled plastic materials therefore have an increased brand value.

## ALL MARSANZ TROLLEYS ARE...

- Manufactured in Madrid
- Manufactured using the highest quality materials
- Have a short lead time
- Are transported from Spain either in containers on ships or trains or for express delivery on trailers, with a
  variety of transport options we can always deliver on time
- Comply with all European Manufacturing, Employment, Environment and Safety Standards



#### **PRODUCT:**

- **AENOR:** UNE EN 1929-1 / UNE EN 1929-2 / UNE EN 1929-3 / UNE EN 1929-4 / UNE EN 1929-7
- ISO 9001: POSITIVE AUDIT RESULT (CERTIFICATE RECEPTION PENDING)



#### **ENVIRONMENT**:

• ISO 14001: POSITIVE AUDIT RESULT (CERTIFICATE RECEPTION PENDING)



#### **HEALTH & SAFETY:**

ISO 45001: FIRST AUDIT IN PROGRESS

## TROLLEY THEFT IN THE UK

There are two main types of trolley theft in the UK...

### **Opportunistic Theft**

This is a customer wheeling a trolley home to carry their shopping or teenagers steeling a trolley for races.

#### Solution:

- Good trolley storage
- £1 trolley locks
- Perimetric wheel security systems
   e.g. Gatekeeper

### **Wholesale Metal Theft**

Lines of nested trolleys loaded into vans and vehicles and driven out of store car parks for sale to scrap merchants.

### Solution:

- Swap to Hybrid Trolleys
- Store all trolleys inside store at night

## MERCADONA IN SPAIN

Mercadona have been a customer of Marsanz for more than 20 years purchasing the traditional metal trolleys.

- 1676 STORES, 1637 IN SPAIN AND 39 IN PORTUGAL UNDER THE BRAND IRMADONA
- AVERAGE SIZE OF 1300sqm
- 99,000 EMPLOYEES
- SPANISH MARKET SHARE: 33%

In 2016 on average they were having to replace 87,000 trolleys per year due to theft
In 2023 they have replaced 25,000

80% Less...

## MERCADONA - WHAT THEY DID

### STEP 1:

Installed a Perimetric security system across their estate stopping the trolleys from being pushed out of the carparks



### SIGNIFICANT REDUCTION IN OPERTUNISTIC THEFT

### STEP 2:

Replaced all metal trolleys with hybrid trolleys



SIGNIFICANT REDUCTION IN WHOLESALE THEFT

80% LESS REPLACEMENT TROLLEYS PURCHASED







## HYBRID TROLLEY FEATURES

- We offer a full range from 80 Litre to 240 Litre Capacity.
- Double Function Child Seats are available in most of the sizes of trolley.
- Customisable.
- Different standard RAL colour baskets or they can be manufactured in a corporate colour.
- Accessory options available such as advertising holders, cup holders, phone holders, trolley locking mechanisms, travelator wheels, braked castors etc.
- Chassis options of standard or anti-theft, lower platforms and crate holders available.
- Ergonomic shaped baskets that minimise impact on shop-fittings, people and cars.
- In Grey or Black they can be made from recycled plastic material, taking single use waste and turning it into a
  useful product.
- Tente Wheels and Systec Handles.
- Spare Parts available.
- Can be cleaned and maintained in the same way as metal trolleys.
- UV stable plastic that will not fade or corrode being kept outside.
- Tested the same as any metal trolley and shown to be as durable.

